

JUN 29 2012

FCC Mail Room

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**WC Docket No. 10-90****§ 54.313(a)(2) – Outage reporting**☐ My company was not required to collect this information in 2011.☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.**§ 54.313(a)(3) – Unfulfilled service requests**☒ My company was not required to collect this information in 2011.☐ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.**§ 54.313(a)(4) – Customer complaints per 1000 connections**☐ My company was not required to collect this information in 2011.☒ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.**§ 54.313(a)(5) – Service quality standards and consumer protection rules**

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Kalona Cooperative Telephone Co.	Iowa	351214

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

Date:



06/28/12

Gary W Davis

[Printed Name of Corporate Officer]

CEO

[Title of Corporate Officer]

Carrier's Name Kalona Cooperative Telephone Company

Carrier's Address PO Box 1208, Kalona, IA 52247

Carrier's Telephone Number (319) 656-3668



Kalona Cooperative Telephone Company

510 B Ave. • P.O. Box 1208 • Kalona, Iowa 52247 • 1208 • (319) 656-3668 • Fax (319) 656-4484 • www.kctc.net

IAC 39.5

(Docket No. IAC-2011-3900)

CONFIDENTIAL

Proposed Reporting Forms

For May 1, 2012

The report must be filed electronically using the Board's electronic filing system (EFS). You can access the EFS from the Board's website, or by going directly to the EFS site at <http://efs.iowa.gov>. To file the completed report using EFS, download the public and confidential forms to your computer, complete the reports and save the reports on your computer. Prepare a cover letter addressed to the Board's Executive Secretary which explains what the filing includes and file that letter as a separate document in your filing. Upload the electronic versions of the reports and cover letter into the EFS. Please make sure the confidential version includes the word "confidential" in the document title. For more detailed instructions about electronic filing, use the link to "How to File Electronically" on the EFS website, or contact the EFS Help Desk at (515) 281-5563 or by using the link to the Help Desk on the EFS site. Documents filed through EFS are automatically served upon the Office of Consumer Advocate (OCA), so you do not need to provide the OCA with a paper copy of the form.

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Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2012

CONFIDENTIAL



USAC Study Area Code: 351
Date: 5/4/2012

Company Name: Kalona Cooperative Telephone Company Address: PO Box 1208, Kalona, IA 52247
Contact Person: Casey Peck Telephone: 319-656-3668 Fax: 319-656-4484
E-Mail: casey@kctc.net

Extensions of Network Improvement and Maintenance Plans - 199 IAC 39.5(8)

Network Improvement and Maintenance Plans should not include support amounts for Interstate Access Support or Interstate Common Line Support.

Provide a one-year extension of the network improvement and maintenance plan specifically describing proposed network improvements, upgrades, and maintenance for the designated serving area. The plan must demonstrate in detail how high-cost support will be used for service improvements or maintenance that would not occur absent support. The plan must demonstrate: (1) how signal quality, coverage, or capacity will improve in the designated area due to the receipt of support; (2) the projected start date and completion date for each improvement, including the estimated amount of investment per project funded by high-cost support; (3) the specific geographic areas where improvements will be made; and (4) the estimated population that will be served as a result of the improvements. This information shall identify the benefits to specific wire centers in the carrier's proposed designated service area. Carriers not seeking or receiving high-cost support are not required to file network improvement and maintenance plans.

2012 Network Improvement and Maintenance Plan:

In 2013 KCTC plans to continue the deployment of a fiber to the home project. In 2013 the anticipated expenses for this fiber project is estimated to be \$750,000 in additional fiber to be put into the ground. In addition we will continue to have copper plant in place and the anticipated outlay for copper in 2013 is \$5,000 and the duct relating to both copper and fiber is estimated at \$5,000. KCTC has put into service a lot of copper, fiber and duct in the last several years, this will continue to be depreciated in 2012. Please see the attached document outlaying the anticipated costs associated with the depreciation and ongoing expenses related to having plant in service.

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Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2010
Reporting Period January 1 - December 31, 2009

CONFIDENTIAL

Progress Reports on Network Improvement and Maintenance Plans - 199 IAC 39.5(9). The progress report shall include coverage area maps detailing progress toward plan targets, an explanation of how much universal service support was received and how the support was used to improve signal quality, coverage, or capacity. If support was used for something other than improving signal quality, coverage, or capacity, the report shall include an explanation of how the support was used. The report shall identify any network improvement targets that have not been met and shall include an explanation of why targets were not met. The report shall indicate if there have not been any changes to the ETC's coverage area and shall include an explanation of why no changes were made. Any reporting of expense and investment information shall include an explanation of how the expenses and investments benefited specific wire centers in the ETC's designated service area. For purposes of this subrule, "wire center" shall be defined as determined by the North American Numbering Plan Administrator.

Progress Report on Network Improvement and Maintenance Plan for 2011:

In 2011 Kalona Cooperative Telephone Company installed fiber to the home to the main cable for part of the rural exchange. 30 miles of fiber were put in place. The new FTTH plant will allow more features to our existing customers including a greater bandwidth to the home. This bandwidth will allow KCTC to provide the existing customers with new technologies in the future, while keeping their landline service. \$101,384 worth of electronics and batteries were put in the ONTS for the outside of the house. Over \$1.825 million dollars worth of fiber was added to the existing copper plant. In addition \$14,661 worth of copper additions were added to maintain the copper in the rural areas, which are not expected to receive the fiber product for the next several years.



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Proposed ETC Certification Reporting Form
Quality of Service Reporting due May 1, 2010
Reporting Period January 1 - December 31, 2009

CONFIDENTIAL

FCC Outage Reports - 199 IAC 39.5(5). Each ETC shall file copies of all FCC outage reports it filed with the FCC. The copies will be filed as confidential pursuant to the provisions of 199 IAC 1.9(5)"c."

Number of Service Outages Reported to the 0
FCC: _____

(Please file copies of reports filed with the FCC as separate documents in your electronic filing)

Kalona Cooperative Telephone Company Network Service Plan

		2011	2012	2013
Per Month Charges				
Links	INS	1,200	1,200	1,200
COE				
	Maintenance on Switch	8,447	8,000	8200
	Training/Updating	231	245	260
	Electric	705	705	710
ONUs				
	Electric	2,036	2,100	2,100
	General Maintenance	204	210	220
Cable/Fiber				
	Repairs & Installations	2,073	2,200	2,500
	Costs for employee maintenance	9,019	9500	9500
	Cable Locations	1,811	1,850	1,875
	Fiber Maintenance	10,864	9,200	9500
	OSP Training	183	500	250
Toll/EAS		2,399	2,500	2,600
USAC Charges		1,938	2,000	2,000
Billing				
	Customers	4,376	4,500	4510
	CABS	2,227	2,500	2,400
Property Taxes on Node & Cable Plant		7,205	7,300	7500
Insurance		592	600	625
Depreciation (See Below)		82,616	86,407	88,841
Total Monthly Costs		138,125	141,517	144,791
Estimated Support Mechanism Revenue				
	High Cost Loop	20,208	33,000	29,000
	Local Switching Support	12,991	12,991	12,500
	Safety Net Additive	5,555	2,500	0
Total Estimated Support Revenue		32,985	32,985	32,985
Total Costs above Support Mechanisms		105,140	108,532	111,806

THIS INFORMATION IS TO BE TREATED AS CONFIDENTIAL.